

KINGSTON VETERINARY GROUP NEWS



WE'VE
GAINED
VETERINARY
HOSPITAL STATUS:
SEE INSIDE

Surgeries at Park Street • Holderness Road • Cottingham • Beverley Road



HOLDERNESS ROAD SURGERY NOW OPEN

The Kingston Veterinary Group has opened a new surgery on Holderness Road, Hull.

Based at 1199 Holderness Road, the new £200,000 two-storey surgery covers 1500 square feet and provides operating and dental theatres, separate dog and cat wards, consulting rooms, a pharmacy, and ample car parking. Kingston Veterinary Group Director Richard Jones said: "We are delighted to have opened our

surgery on Holderness Road. We are committed to providing outstanding value for money without any compromise on the quality of service, and our customers will also have the back up of Hull's only veterinary hospital, at our Park Street centre."

With other surgeries in Cottingham and Beverley Road, Kingston will also be opening a new surgery in February 2010 at Anlaby.

To mark the opening of the new Holderness Road surgery, the Kingston Group is making the following SPECIAL OFFERS available:

Free pet health check by veterinary nurse*

Dog vaccination booster reduced from £28 to £15*

Cat booster for flu and enteritis reduced from £23.37 to £10*

*subject to terms and conditions



Kingston Veterinary Group

1199 Holderness Road

Hull HU8 9EA

Telephone: 01482 797007

Opening times:

Monday to Friday 8.30am to 6.30pm

Saturday 8.30am to 12pm

www.kingstonvet.co.uk



VETERINARY STATUS FOR



The Kingston Veterinary Group's Park Street premises have become the first in Hull to be accredited by the Royal College of Veterinary Surgeons as a veterinary hospital.

The decision by the RCVS followed a visit to inspect a range of new facilities at Park Street which are the result of a £400,000 investment programme.

The RCVS noted that "the practice was based in modern and very well equipped premises and the new extension had created an impressive clinical area with a light and airy prep room and operating theatres."

Kingston Veterinary Group Director Paul Atkinson said everyone at the Group was delighted to have gained veterinary hospital status.

"It's bringing real benefits already because, like many other businesses, we've struggled in the past to get high calibre staff to come to Hull, but since people began to hear of the investment we've made at Park Street and our application for hospital status, we've been inundated with people wanting to join. We've had applications from other veterinary groups in Hull, in the wider region and beyond."

"Applying for veterinary hospital status has meant that we have had to really raise the bar in terms of the services and facilities that we provide, and that can only be good for our customers," he added.





HOSPITAL PARK STREET



Mr Atkinson stressed that although Park Street now has hospital status it will still also continue to offer all the normal, day to day treatments and services which customers would expect from a vets' surgery.

The investment at Park Street – the biggest in the company's 113 year history – has created a second operating theatre, additional dog and cat wards, a fourth consulting room, bereavement room and separate seating area. The new facilities are in addition to the existing xray and dental theatre.

KINGSTON SCORES HIGHLY IN NATIONAL SURVEY

Kingston has come out top in an independent survey of 150 leading vets in the UK on a question relating to quality of service.

The survey was carried out by CFS Europe and involved vets who are the key UK customers of Novartis, one of the UK's leading suppliers of animal health products.

The Kingston Veterinary Group gained the highest score of all the practices when customers were asked to respond to the statement: "Regardless of the price, this visit was worth every penny today." Ninety two per cent of Kingston's customers agreed.

Kingston was ranked fourth overall for recommendations to friends and family. Ninety eight per cent of its customers said they would recommend the practice. The survey was carried out over a four month period at Park Street and at its Cottingham surgery.

Kingston Director Paul Atkinson said: "These results are tremendous because they reinforce everything that we have done in terms of investing in people and facilities. We have been benchmarked against some of the best practices in the country and we've done extremely well."



THE KINGSTON GROUP VETS WHO HAVE SPECIAL INTERESTS



Paul Atkinson.



Richard Jones.



Kate Maguire.



Dave Robinson.



Sharrin Powers.

Our vets at the Kingston Group provide a wealth of knowledge on pet care. Pictured here are five of our vets who have particular areas which are of special interest to them.

They have all done Continuing Professional Development courses on their chosen subjects and regularly attend follow up sessions. The vets and their areas of interest are:

- Paul Atkinson: Dermatology.
- Richard Jones: Ophthalmology.
- Kate Maguire: Chronic pain management, acupuncture and internal medicine.
- Dave Robinson: Orthopaedics and general surgery, also birds (particularly racing pigeons).
- Sharrin Powers: Diagnostic imaging and cardiology.

CHECK OUT OUR WEBSITE

Check out our new website at www.kingstonvet.co.uk – here you'll find all the details about our surgeries and services, and news and developments within the Group.

We'd also like to receive your feedback, so if you have any comments or would like to know more about what we offer then please email us at info@kingstonvet.co.uk or telephone us at our Park Street headquarters on 01482 223688.

OUR SURGERIES

PARK STREET SURGERY
AND RCVS ACCREDITED
VETERINARY HOSPITAL

1-2 Park Street
Anlaby Road
Hull HU3 2JF
Tel: 01482 223688

HOLDERNESS ROAD SURGERY

1199 Holderness Road
Hull HU8 9EA
Tel: 01482 797007

BEVERLEY ROAD SURGERY

642 Beverley Road
Hull HU6 7JH
Tel: 01482 854422

COTTINGHAM SURGERY

14-18 New Village Road
Cottingham HU16 4LT
Tel: 01482 843210

ANLABY SURGERY

(OPENING FEB 2010)
31a Hull Road, Anlaby
Hull HU10 6SP

www.kingstonvt.co.uk